

## **PLAN FEATURES FOR 2024**

#### We've Got You Covered

Whether you pick up your medications at a network pharmacy or have them delivered to your home using mail service pharmacy, you probably have questions. We're here with all the answers. We're committed to providing you with the support you need, access to care, and quality coverage.

Thank you for being a valued member.

#### SAVE ON YOUR PRESCRIPTION DRUGS

Pay less for your medications when you fill them at network pharmacies that offer preferred cost sharing.

	Tier 1 Preferred Generic	Tier 2 Generic	Tier 3 Preferred Brand¹	Tier 4 Non-preferred Drug¹	Tier 5 Specialty Tier <sup>1</sup>
Blue MedicareRx Value Plus					
Preferred Cost Sharing for 30-day retail supply	\$2	\$13	\$42	46%	25%
Standard Cost Sharing for 30-day retail supply	\$8	\$20	\$47	46%	25%
Your Savings	Save \$6	Save \$7	Save \$5		
Blue MedicareRx Premier					
Preferred Cost Sharing for 30-day retail supply	\$1	\$7	\$30	35%	33%
Standard Cost Sharing for 30-day retail supply	\$6	\$12	\$40	44%	33%
Your Savings	Save \$5	Save \$5	Save \$10	Save 9%	

63,000+

# PHARMACIES IN OUR NETWORK<sup>2</sup>

Retail, long-term care, home-infusion, Indian health/tribal, and mail service pharmacies



20,000+

PREFERRED
COST SHARING
PHARMACIES

#### PHARMACIES THAT OFFER PREFERRED COST SHARING

Our retail pharmacy network<sup>3</sup> includes many independent, community-based, and chain pharmacies that offer preferred cost sharing for Blue MedicareRx members, including:









To find a retail pharmacy that offers standard or preferred cost sharing, use the Pharmacy Locator tool at rxmedicareplans.com.

- 1. For Blue MedicareRx Value Plus, a deductible applies to Tiers 3, 4, and 5.
- 2. Retail pharmacies may be added or removed throughout the year. For a current listing of pharmacies in your area, you can search our online directory at **rxmedicareplans.com**.
- 3. Other pharmacies are available in our network.

# SAVE TIME & MONEY ON YOUR PRESCRIPTIONS — WITHOUT LEAVING HOME



Safe



Convenient



**Affordable** 

With the mail service pharmacy, you can have your prescriptions delivered right to your door, or anywhere you choose, including any of your favorite vacation spots. No need to go to the pharmacy.



## PLAN FEATURES FOR 2024

#### Save Even More When You Use the Mail Service Pharmacy

You can get your prescription medications shipped to your home from CVS Caremark through our network's mail service delivery program. For even more convenience, you can sign up for the automatic refill program, so you don't need to re-order every time your prescription runs out. Typically, you can expect your prescriptions to arrive within 10 calendar days of the mail service pharmacy receiving your order.

90-day mail service Tier 1 copays are the same as 30-day preferred retail copays for both Blue MedicareRx Value Plus (\$2) and Blue MedicareRx Premier (\$1) members.

#### Blue MedicareRx Value Plus (Tier 1)

\$2

- 90-day mail service copay
- 30-day preferred retail copay

#### Blue MedicareRx Premier (Tier 1)

\$1

- 90-day mail service copay
- 30-day preferred retail copay

#### **CONTACT US:**

#### **Connecticut Residents:**

**1–866–832–9702** (TTY: **711**) 24 hours a day, 7 days a week

#### Massachusetts Residents:

1-800-678-2265 (TTY: 711) 10/1-3/31, 8:00 a.m. to 8:00 p.m. ET, 7 days a week;

4/1-9/30, 8:00 a.m. to 8:00 p.m. ET, Monday through Friday

#### **Rhode Island Residents:**

1-800-505-2583 (TTY: 711)

10/1-3/31, 8:00 a.m. to 8:00 p.m. ET, 7 days a week; 4/1-9/30, 8:00 a.m. to 8:00 p.m. ET, Monday through Friday. You can use our automated answering system outside of these hours.

#### **Vermont Residents:**

**1–888–496–4178** (TTY: **711**) 24 hours a day, 7 days a week

#### rxmedicareplans.com

# EVERYTHING YOU NEED TO KNOW ABOUT PART D

To learn more about how your Medicare Part D plan works, visit rxmedicareplans.com.

#### You can:

- · Get detailed cost-sharing information
- See which drugs are covered by your plan
- · Access temporary ID cards
- See which pharmacies are in your network, and which ones offer preferred cost-sharing



TAKE CONTROL OF YOUR COVERAGE.

Visit rxmedicareplans.com today!



### **GET WEEKLY SAVINGS AT CVS**

Thank you for being a member of Blue MedicareRx (PDP).
Use your CVS Pharmacy® ExtraCare® Card every time you shop, and save 20% on eligible products.\* If you've misplaced your ExtraCare Card and need another one, call Customer Care.

\*The 20% discount is restricted to items purchased for the health care of the cardholder, spouse, or dependents, and applies to regularly priced CVS Pharmacy brand health-related items valued at \$1 or more. Excludes prescriptions, alcohol, lottery, postage stamps, gift cards, money orders, prepaid cards, and photo finishing, and isn't valid on other items reimbursed by a governmental program. Plan restrictions may apply. Check with your plan for more details.

## IMPORTANT INFORMATION

#### **Annual Formulary Changes**

Each January, the list of covered drugs (formulary) may change. We encourage you to closely review our Annual Notice of Change (ANOC) document you received last month. You can view the most current formulary at rxmedicareplans.com/Documents. If you have any questions or concerns, call us at the number on page 4.

#### Medicare's "Extra Help" Program

People with limited incomes may qualify for "Extra Help" to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify won't have a coverage gap or late enrollment penalty. Many people are eligible and don't even know it.

#### To see if you qualify, call:

#### 1-800-MEDICARE

(1-800-633-4227)

TTY users should call 1-877-486-2048.

24 hours a day, 7 days a week

#### **The Social Security Office**

1-800-772-1213

from 8:00 a.m. to 7:00 p.m., Monday through Friday. Automated messages are available 24 hours a day. TTY users should call: 1-800-325-0778

Your State Medicaid Office (for an application)

#### State Pharmaceutical **Assistance Program**

Many states have programs called State Pharmaceutical Assistance Programs (SPAPs), which help people pay for prescription drugs based on their financial need, age, or medical condition.

> To learn more about the program, call your State Pharmaceutical **Assistance Program:**

#### Connecticut:

A full-service SPAP is not available in this state.

#### Massachusetts:

1-800-243-4636

#### **Rhode Island:**

1-401-462-3000

#### Vermont:

1-800-250-8427

#### Receive Your Explanation of Benefits (EOB) Online

Now, your plan offers you the ease and convenience of managing your monthly EOB information online.

- View up to 36 months of your EOBs. organized by date, in one location
- Reduce clutter by downloading and printing only the statements you need
- Keep your prescription information secure — no shredding necessary

We'll alert you by email when your monthly EOB is ready to view. You can opt out of paperless EOBs at any time. Visit Caremark.com or call Customer Care to get started.

## TIPS FOR MANAGING YOUR MEDICATIONS

#### **How to Take Your Medication Safely**

Use these tips to better understand the medications you're taking, how to use them, and the risks you may face.



If your doctor prescribes a medication for you, find out as much as you can about the medication, including how to take it properly.



Make sure to show your member ID card every time you're at the pharmacy.
This allows your pharmacists to perform safety checks against unsafe drug interactions.
Use the same pharmacy to aid in these checks.



Some medications should be used with caution by patients over the age of 65. Talk to your doctor about side effects and safer alternatives.

# How to Report Suspicious or Fraudulent Prescription Drug Activity

Detecting and preventing prescription drug fraud, waste, and abuse is a group effort. Blue MedicareRx encourages members to report any suspected fraudulent activities. All reports are treated as confidential and will be investigated. To make a report, or if you have questions or are unsure whether a situation really involves fraud, waste, or abuse, please contact us.

To learn more about the program, call the Fraud, Waste, and Abuse Hotline:

#### **Phone**

1-888-727-0504

(TTY/TDD: 711) 24 hours a day, 7 days a week

#### Fax

1-480-314-6974

#### **Email**

ComprehensiveFWA@CVSHealth.com



Before taking any over-the-counter supplements or medicine, talk to your doctor first about what is safe for you.





# **WORLD-CLASS SERVICE AND SUPPORT**

Through Blue MedicareRx, our prescription drug coverage is backed by the Blue Cross Blue Shield brand and our long-standing history of offering you high-quality service and support.

CaremarkPCS Health, LLC ("CVS Caremark") is an independent company that has been contracted to administer pharmacy benefits and provide certain pharmacy services for Anthem Insurance Companies, Inc., Blue Cross and Blue Shield of Massachusetts, Inc., Blue Cross & Blue Shield of Rhode Island, and Blue Cross and Blue Shield of Vermont who are the legal entities which have contracted as a joint enterprise with the Centers for Medicare & Medicaid Services (CMS) and are the risk-bearing entities for Blue MedicareRx (PDP) plans. Anthem Insurance Companies, Inc., Blue Cross and Blue Shield of Massachusetts, Inc., Blue Cross & Blue Shield of Rhode Island, and Blue Cross and Blue Shield of Vermont are Independent Licensees of the Blue Cross and Blue Shield Association®, SM, TM Registered and Service Marks and Trademarks are property of their respective owners. © 2023 All Rights Reserved.

Coverage is available to residents of the service area or members of an employer or union group, and separately issued by one of the following plans: Anthem Blue Cross and Blue Shield of Connecticut, Blue Cross Blue Shield of Massachusetts, Blue Cross & Blue Shield of Rhode Island, and Blue Cross and Blue Shield of Vermont.

Anthem Insurance Companies, Inc., Blue Cross and Blue Shield of Massachusetts, Inc., Blue Cross & Blue Shield of Rhode Island, and Blue Cross and Blue Shield of Vermont are the legal entities which have contracted as a joint enterprise with the Centers for Medicare & Medicaid Services (CMS) and are the risk-bearing entities for Blue MedicareRx (PDP) plans. The joint enterprise is a Medicare-approved Part D Sponsor. Enrollment in Blue MedicareRx (PDP) depends on contract renewal.

Blue MedicareRx complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

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# IMPORTANT PLAN INFORMATION

2024 News and Information for Our Medicare Part D
Plan Members



Blue MedicareRx (PDP)

2024 NEWS AND INFORMATION FOR OUR MEDICARE PART D PLAN MEMBERS

#### What's new for 2024?

- Plan Features
- Savings
- Member Education

